Kallima

HEALTH CLUB & SPA

BLACK FRIDAY 2026

PROMOTIONAL TERMS AND CONDITIONS

These terms apply to the three Black Friday promotional experiences at Kallima Health Club & Spa, Hilton London Syon Park.

Offer period and validity

- Offers are available to book or purchase from **9 November to 6 December 2026 inclusive**.
- Experiences, including those purchased as promotional gift vouchers, are valid from the date of purchase until 31 March 2027. All included treatments, spa access, dining and personal training must be completed by this date; booking in advance does not extend the validity.
- Excluded dates: Christmas Day (25 December 2026), Boxing Day (26 December 2026), the Boxing Day substitute bank holiday (28 December 2026), New Year's Day (1 January 2027), Valentine's Day (14 February 2027), Mother's Day (7 March 2027), Good Friday (26 March 2027) and Easter Monday (29 March 2027), together with any other bank holidays in England and Wales during the promotional validity period.
- Offers are valid at Kallima Health Club & Spa, Hilton London Syon Park, for guests aged **18 and over**.

The Syon Invitation for Two

£279 for two guests — Monday–Thursday
£319 for two guests — Friday–Sunday

The price is determined by the day of your visit.

Each guest receives one 30-minute treatment: a Luna Drift back, neck and shoulder massage or a mini facial; two hours' spa facilities access; a two-course light lunch; and a cold-pressed juice. Robes and slippers are provided.

Both guests must attend together and use all inclusions during the same visit.

The Kallima Table

£89 per person

Available Monday–Thursday only.

Includes two hours' spa facilities access, a two-course light lunch, a cold-pressed juice, and use of a robe and slippers for one guest. All inclusions must be used during the same visit.

The Kallima First Chapter

£240 per person

Available as a gift voucher covering **three separate visits for one guest**. Each visit includes a 60-minute personal training session and two hours' spa facilities access on the same day. Goal setting, a progress review, and use of a robe, towel and slippers are included.

Sessions are subject to personal trainer availability. All three visits must be completed before the promotional expiry date and cannot be shared between guests. The voucher is redeemed across three visits; the standard single-visit voucher condition does not apply.

Booking and your visit

- Advance booking is required for all experiences, treatments, training sessions and spa access. Purchasing an experience or voucher does not guarantee a particular date or time; all bookings are subject to availability. Please book early to secure your preferred arrangements.
- Gift voucher holders must provide their voucher reference when booking.
- Light lunch is served until **5pm**. Please arrange your visit accordingly and advise us of dietary requirements or allergies when booking.
- Please disclose any medical conditions, pregnancy, injuries or other concerns that may affect treatment, training or facilities use.
- Late arrival may reduce the time available for your treatment or training session.

Appointment changes and cancellations

Please give at least **48 hours' notice** to cancel or amend an appointment. Rescheduled visits remain subject to availability, the applicable visit-day price and the promotional expiry date.

Late cancellations and missed appointments may incur a charge reflecting Kallima's reasonable losses, up to the value of the affected visit. Costs saved or income received from rebooking the appointment will be taken into account. For First Chapter, this applies to the affected visit only; remaining visits are not automatically forfeited.

If Kallima cancels a confirmed visit, you may choose an available alternative date or a refund for the affected, unused service.

Gift voucher refunds

The purchaser may cancel an unused gift voucher purchased online within **14 days after receipt** for a full refund. Requests should be directed to SK Chase at **enquiries@skchase.com**.

Where services have started during an applicable cooling-off period at your express request, any lawful deduction will reflect the proportionate value of services already provided.

Bookings for leisure services on a specific date do not normally carry an automatic 14-day cooling-off right. Nothing in these promotional terms limits your statutory rights.

Booking enquiries

Contact **kallimaspa@hilton.com** or **020 8380 1590**.